



Transpower is the asset owner and system operator of New Zealand's high-voltage electricity transmission grid. Its network operations are undertaken from diverse robust sites and facilities. It sought to increase the resilience of its Corporate Office based business and technical functions. Of primary concern was the organisation's lack of preparedness for unexpected loss of use of premises and extended failure of some IT systems. Other concerns included non-availability of key people and disruptions to telecommunications services. Natural hazards such as fire, severe wind/storm/cyclone, earthquake and volcanic ash-fall events are significant together with man-made security and other risks.

BCPL was engaged as a Business Continuity Consultant. It provided a variety of advice and hands-on assistance for development of a strategically focused Business Continuity Management programme including:

Development and evolution of the executive-level crisis management plan and establishment of diverse, suitably-equipped, operations centres; Development of second-tier, function-based, business continuity plans; Design and conduct of risk/vulnerability/threat evaluations and business impact assessments complete with recommendations; Design and facilitation of two tabletop exercises for the executive team and several second-tier team exercises.

### Project Description

**Project:** Business Continuity Planning for state-owned electricity grid owner-operator

**Location:** New Zealand

**Client:** Transpower New Zealand Limited

**Total Project Value:** Confidential

**Start Date:** January 2001

**End Date:** January 2003

**Lead Company:**

**Associated Consultants:** None

### Key Features:

- Establishing a strategic Business Continuity Management framework
- Developing and later revising the executive-level Crisis Management plan